

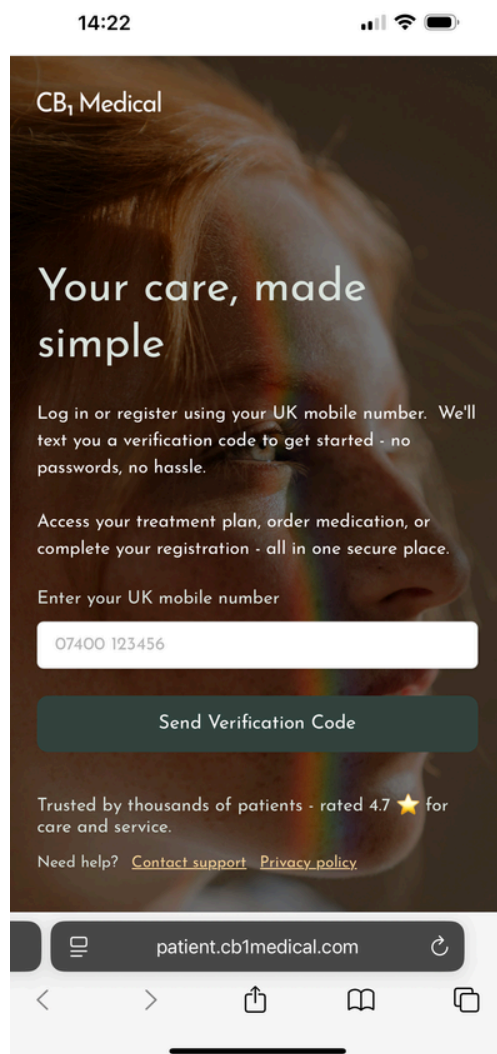
CB₁ Medical

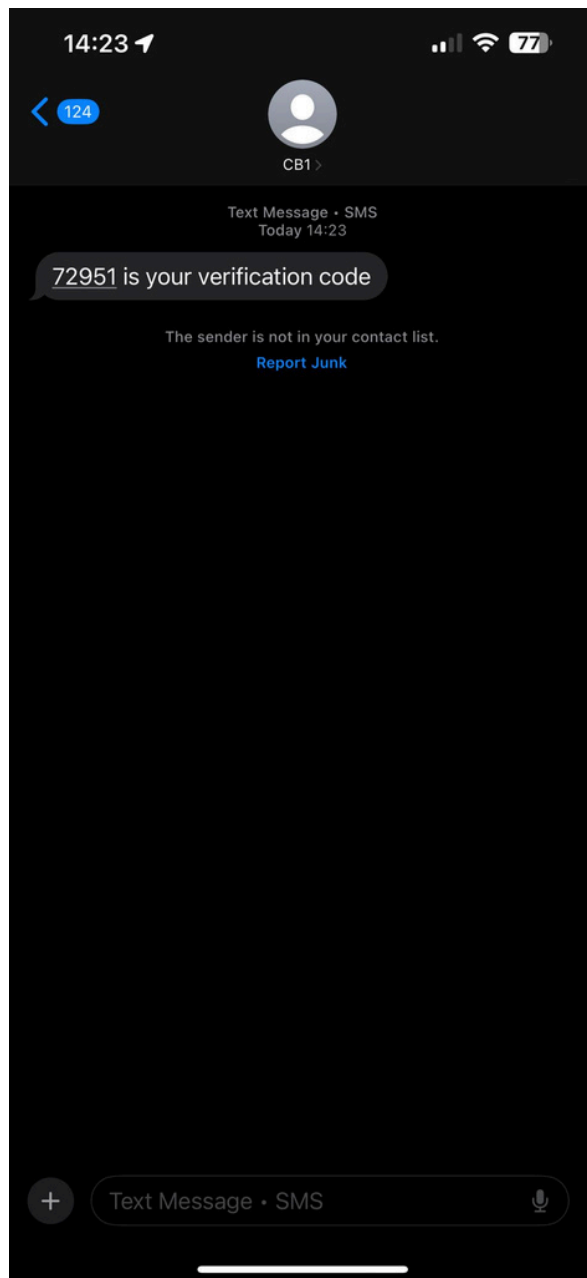
Patient Portal Registration Guide

A step-by-step guide for new patients

1 Access the Patient Portal

Visit **patient.cb1medical.com** to begin your registration. Whether you're a new or existing patient, you'll need to enter your phone number to log in. This provides an added layer of security to protect your account.





2 Verify Your Phone Number

You'll receive a 5-digit verification code via text message from CB1 Medical. This text is free of charge.

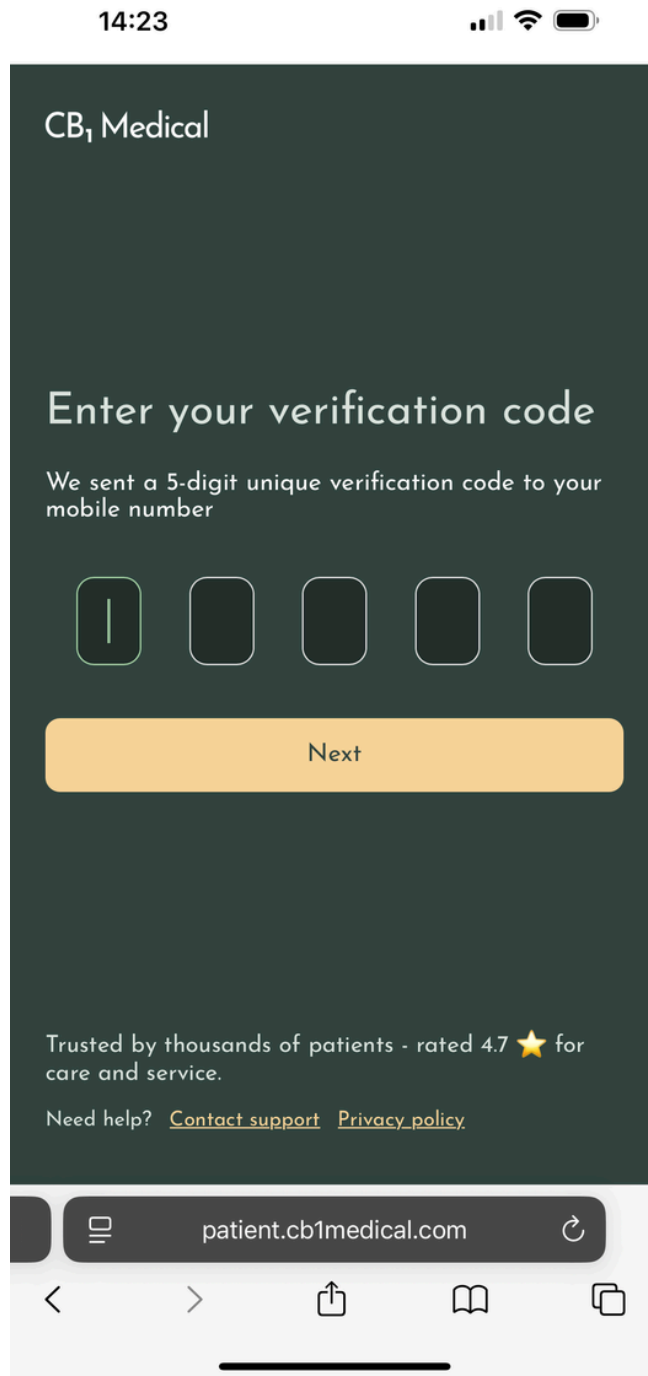
Quick Tip:

On most phones, the code will auto-fill into the verification box. If it doesn't, you can pull down your notification bar or copy the code from your messages app.

 Important:

If you're accessing the portal on a desktop or tablet, make sure your phone is nearby to receive the verification code. You cannot proceed without it.

Enter your 5-digit code into the boxes and click **Next**.



14:23

CB₁ Medical

Enter your verification code

We sent a 5-digit unique verification code to your mobile number

1

Next

Trusted by thousands of patients - rated 4.7 ★ for care and service.

Need help? [Contact support](#) [Privacy policy](#)

patient.cb1medical.com

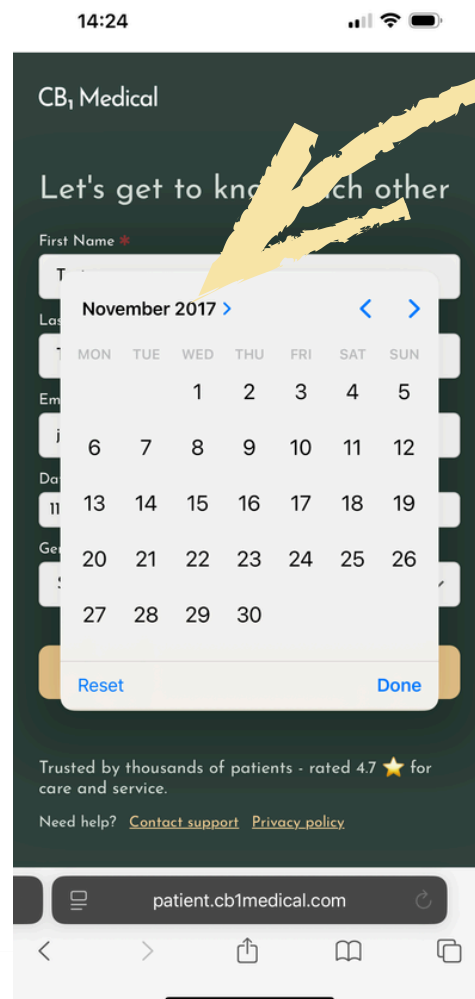
3 Provide Your Basic Information

Double-check that everything's accurate and matches your GP registration details. This includes:

- Full name
- Date of birth
- Contact details

💡 Date of Birth Tip:

Don't scroll through the entire calendar! Simply click the date in the top left corner of the date picker to quickly navigate to your birth year.



14:25

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Let's get to know each other

First Name *

Last Name *

Email *

Gender *

Date of Birth *

Get started

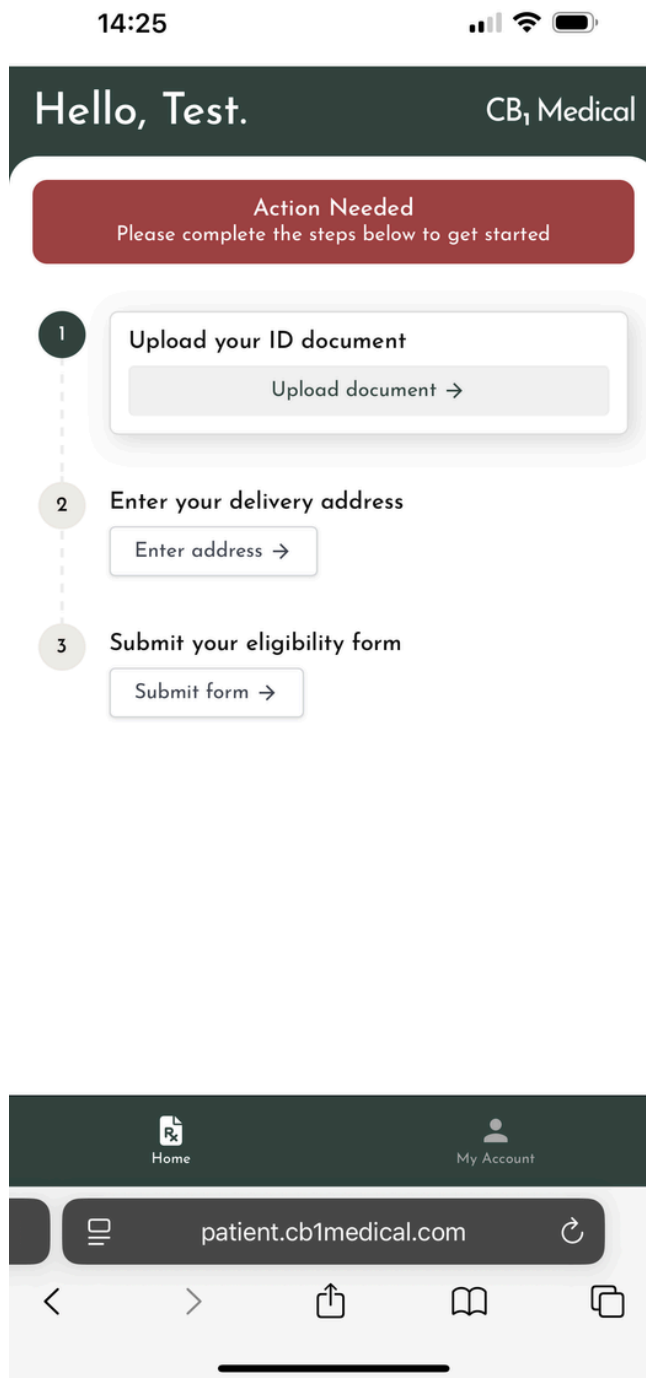
Reset Done

Month	Year
July	1978
August	1979
September	1980
October	1981
November	1982
December	1983
January	1984

Trusted by thousands of patients - rated 4.7 ★ for care and service.

Need help? [Contact support](#) [Privacy policy](#)

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4 Upload Identification Documents

We require a clear image or scan of one of the following:

- Passport
- Driver's license
- Birth certificate
- UK Citizen Card (available from citizencard.com for £18)

5 Select Your Conditions

Choose the condition(s) you wish to be treated for. You may select more than one.

If you select both a pain-related condition and a mental health condition, you may see different appointment availability for each when booking your first consultation. You're welcome to choose whichever appointment works best for you.

💡 Can't Find Your Condition?

Select "Other" and describe your condition in detail. If your condition also causes chronic pain, feel free to select "Chronic Pain" in addition to describing it in the "Other" box. The more information you provide, the better we can help you.

14:26

← Eligibility

Medical Conditions

- ☐ Arthritis
- ☐ Cancer Related Pain
- ☐ Chronic Pain
- ☐ Depression
- ☐ Endometriosis
- ☐ Fibromyalgia
- ☐ Gastrointestinal Issues
- ☐ Insomnia
- ☐ Migraine
- ☐ PTSD
- ☐ Sciatica
- ☐ Attention deficit hyperactivity disorder (ADHD)
- ☐ Other (describe)

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Home My Account

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14:27

← Eligibility

Details About You

Gender *

Man

Woman

Transgender

Genderqueer

Agender

Genderless

Non-binary

Cis Man

Next →

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6 Complete Your Profile

We'll ask a few additional questions to build a comprehensive profile, including how you heard about us.

14:30

← Eligibility

Details About You

Gender *

Man

Ethnicity *

White or Caucasian

How did you hear about us?

Current Doctor

News Article / Press

Word of Mouth

Play / App Store

Online Search

Other

Home My Account

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7 Medical History

This is your opportunity to tell us about your medical profile. You don't need to write large blocks of text, but please describe:

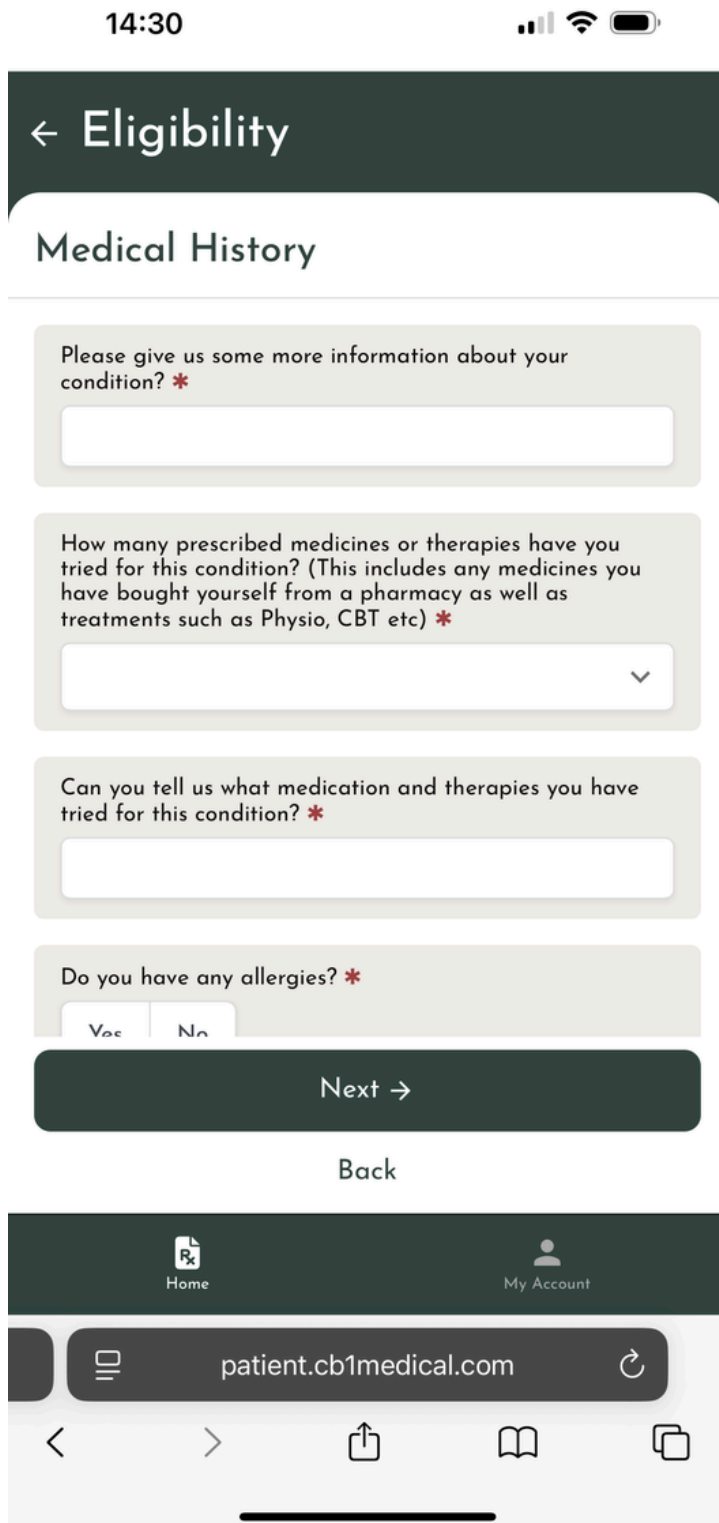
- Your condition(s)
- How they affect you (e.g., pain, lack of sleep)
- Any relevant symptoms or concerns

This information helps your clinician tailor treatment to your needs, including

recommending specific strains or terpene profiles.

 Please Note:

While there are no right or wrong answers, some responses may indicate that CB1 Medical treatment isn't suitable for you. We'll inform you if this is the case. In some instances, we may need to contact you via phone or email for additional information.



The screenshot shows a mobile app interface for the 'Eligibility' section of a patient portal registration. The status bar at the top shows the time as 14:30 and full signal, Wi-Fi, and battery icons. The app header is dark green with a back arrow and the title 'Eligibility'. Below this is a white section titled 'Medical History'. The form contains four questions, each with a red asterisk indicating it is required:

- Question 1: 'Please give us some more information about your condition? *' with a text input field.
- Question 2: 'How many prescribed medicines or therapies have you tried for this condition? (This includes any medicines you have bought yourself from a pharmacy as well as treatments such as Physio, CBT etc) *' with a dropdown menu.
- Question 3: 'Can you tell us what medication and therapies you have tried for this condition? *' with a text input field.
- Question 4: 'Do you have any allergies? *' with radio buttons for 'Yes' and 'No'.

Below the questions is a dark green 'Next →' button and a 'Back' link. At the bottom is a dark green navigation bar with 'Home' (Rx icon) and 'My Account' (person icon). Below the app is a mobile browser interface showing the URL 'patient.cb1medical.com' and standard navigation icons.

8 Employment Information

Please answer all work-related questions honestly and to the best of your ability.

Important Examples:

- If you **hold** an HGV license but don't currently use it for work, this may not affect your eligibility
- If you **actively drive an HGV** for work, you would not be eligible

Veterans:

Please let us know if you've served. As a thank you for your service, we'll waive your appointment and all clinic fees. You'll only pay for medication and delivery.

Do not book your appointment yourself

– we'll reach out to schedule a time that works for you.

14:31

← Eligibility

Work History

What is your occupation? *

Do you drive for a living e.g. bus driver, taxi driver? *

Yes No

Do you have an HGV licence? *

Yes No

Do you operate heavy machinery? *

Yes No

Are you a Veteran or Ex-Service Personnel? (e.a. Police.

Next →

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9 Prescribing Information

Answer these questions honestly and accurately.

💰 Transferring from Another Clinic?

Let us know, and we'll waive your first year of clinic fees (including all consultations and appointments). After one year, you'll pay a one-time £50 lifetime fee. After that, you'll only pay for medication and delivery.

14:32   

← Eligibility

Prescribing Info

Do you have a history of, or are currently struggling with substance misuse? *

Alcohol Use (Units per week) *

Have you been prescribed medical cannabis before? *

Are you considering moving to us from another clinic? *

[Next →](#)

[Back](#)

 Home

 My Account



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10 Consent Forms

Complete all consent questions with simple "Yes" or "No" answers by selecting the appropriate tabs.

14:32

← Eligibility

Consent

Do you understand that medical cannabis is a controlled drug and therefore is meant solely for your own personal use and only to be taken as prescribed? *

Yes No

Do you understand there is a cost to taking/buying prescribed medical cannabis? *

Yes No

Are you okay with us staying in touch with your GP, accessing your medical records when needed, and letting them know about any medical cannabis prescriptions if you receive them? *

Yes No

Do you agree to read the Important Information about Using Medical Cannabis that is located within the patient portal?

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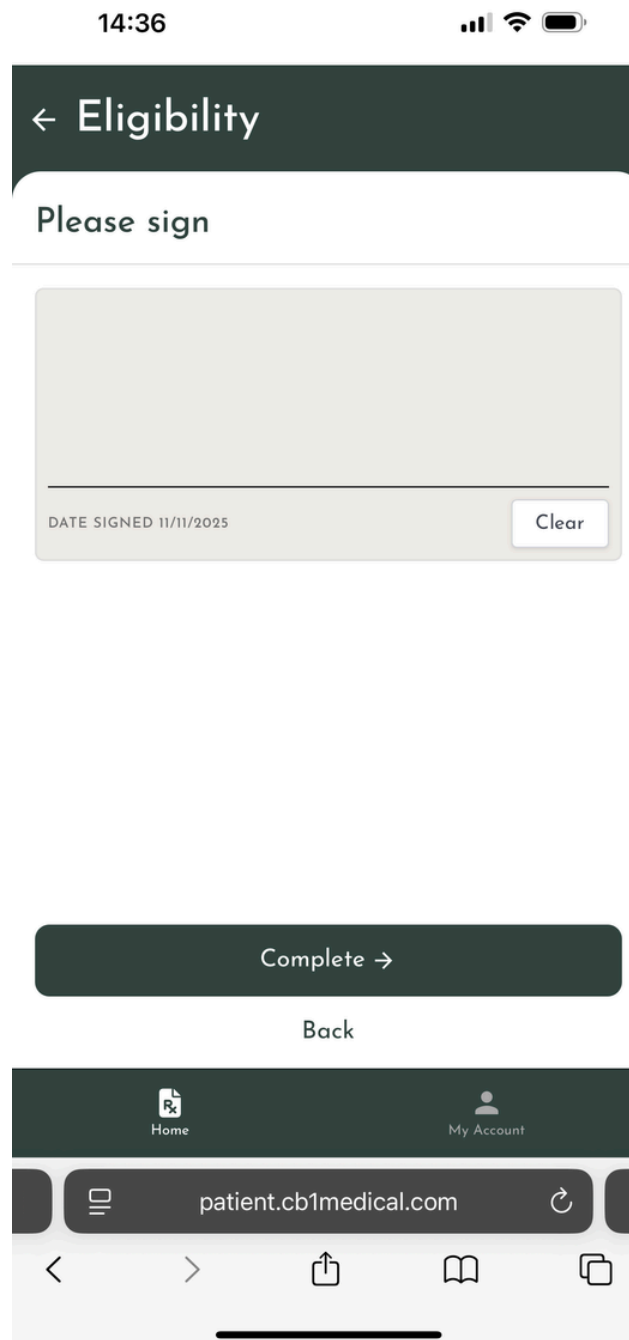
11 Sign Your Registration

Finalise your application with your signature:

Mobile device: Use your finger to sign inside the box

Desktop: Use your mouse to draw your signature

Once complete, click **Complete** to submit your application.



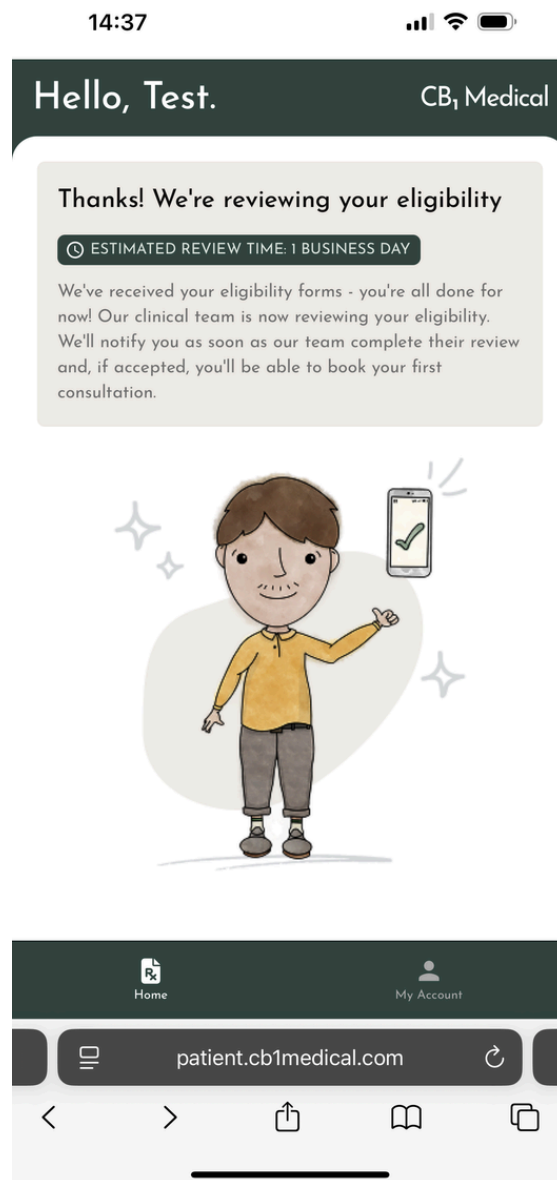
The image shows a mobile application interface for signing a registration. At the top, the status bar shows the time 14:36 and signal/battery icons. The app header is dark green with a back arrow and the text 'Eligibility'. Below the header, the text 'Please sign' is displayed. A large, light gray rectangular box is provided for the signature. At the bottom of this box, it says 'DATE SIGNED 11/11/2025' and there is a 'Clear' button. Below the signature box, there is a dark green button labeled 'Complete →' and a 'Back' link. At the bottom of the screen, there is a navigation bar with two icons: 'Home' (a document icon) and 'My Account' (a person icon). Below the navigation bar is a browser address bar showing 'patient.cb1medical.com' with a refresh icon. At the very bottom, there is a standard mobile OS navigation bar with back, forward, share, book, and tabs icons.

12 Application Review

Once submitted, you'll see a confirmation screen. We aim to review all registrations within **1 working day**, though busy periods may take slightly longer.

⚠ Please Note:

You do not need to contact us while we review your application. If we need additional information, we'll reach out to you.



Need Help?

Email us at: enquiries@cb1medical.com